

Vision Network Pty Ltd
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31 July 2023

Vision Network – Update Regarding Price Book (Version 3.1)

Dear Retail Service Provider,

Vision Network Pty Limited, a TPG Telecom company (**Vision Network**) wishes to provide an update to its Price Book (Version 3.1) which was announced on 1 June 2023 with an effective date of 1 August 2023.

Summary

Vision Network issued Price Book (Version 3.1) to carry out the following three changes:

- 1) Removal of FTTB and FTTH Spectrum Smart Plans;
- 2) Reduction of NNI Fees; and
- 3) Introduction of a new CPE Installation Service.

Although Vision Network previously anticipated that all three changes would take effect on 1 August 2023, it is now delaying the implementation of item 1 – removal of FTTB and FTTH Spectrum Smart Plans – until further notice.

Items 2 and 3 (reduction of NNI Fees and new CPE Installation Service) will still take effect on 1 August 2023.

Deferral of Removal of FTTB and FTTH Spectrum Smart Plans

Vision Network decided to discontinue its FTTB and FTTH Spectrum Smart Plans, being Local Access Line Services that are installed at an end customer's premises by a technician arranged by the Retail Service Provider (i.e. not by Vision Network).

Vision Network consulted on this change and included it as part of Price Book (Version 3.1), and had anticipated this change occurring on 1 August 2023. Since announcing this change, it has been working with involved parties (including those of its Retail Service Providers who currently order FTTB and FTTH Spectrum Smart Plans) to operationalise this change.

However, due to unforeseen operational and IT complexities affecting a number of parties, Vision Network has decided to defer the discontinuation of these plans until further notice. Vision Network currently anticipates this change will be operationalised in late 2023 or early 2024.

This means that Retail Service Providers may continue ordering FTTB and FTTH Spectrum Smart Plans until further notice and the existing plans will not be migrated to FTTB and FTTH Spectrum Freedom Plans. The prices set out in Vision Network's Price Book (Version 3) (which had an effective date of 1 October 2022) for FTTB and FTTH Spectrum Smart Plans will continue to apply until further notice.

There are no consequential changes to the Vision Network Promotions Annexure.

Reduction of NNI Fees and Introduction of CPE Installation Service

There are no changes to the remaining items in Price Book (Version 3.1), being the reduction of NNI Fees and introduction of a new CPE Installation Service.

Both of these items will become effective on 1 August 2023 as previously communicated.

Next steps

If you have any questions or concerns, please reach out to our team, and we'll happily clarify any of the above.

If you have any questions or feedback, please contact sales@visionnetwork.com.au

Sincerely,



Jonathan Purbrick

Managing Director

Vision Network